



THE HOME DEPOT WINDOW INSTALLATION CARE AND MAINTENANCE

By signing this care and maintenance document, You acknowledge that You are responsible for properly maintaining your windows in accordance with manufacturer instructions and/or installation requirements. Failure to maintain Your windows can result in voiding of any warranties offered by the manufacturer, service provider, or The Home Depot.

Inspecting and Maintaining Your Windows

- Annually/semi-annually check operation of all windows by opening and closing each window.
- Wood trim – Maintain paint or stain to prevent damage.
- Weepholes – Check that weepholes are clear of dirt and obstructions.

Caulking

- Caulking is used to seal frames or trim against water/air penetration. Caulking is not considered a part of the window product and is not covered under any warranty provided by the window manufacturer.
- Re-caulk annually to maintain durability, cleanliness and Your warranty.

Window Cleaning

- Vacuum dirt from sill and track regularly and before washing.
- Wash regularly using mild dish detergent and a soft cloth or ordinary soft bristle brush. Promptly rinse thoroughly with clean water. Clean the window casing and the adjacent wall area.
- Use a 30% white vinegar and 70% water cleaning solution to clean glass. Use a soft, lint-free cloth or paper towel to wipe clean, rubbing in different directions. If there is any streaking, rinse with clear water and wipe again.
- Avoid pressure washing. This can cause frame/glass cracking, glazing/seal damage, screen or caulk damage.
- Avoid abrasive cleaners, liquid grease remover, adhesive removers, strong soaps or detergents containing organic solvents, nail polish remover, furniture polish or cleaners containing chlorine bleach.

Screen Cleaning

- Remove the screen from the frame and place on a flat clean surface. Vacuum screens or use a mild soap solution and soft brush to remove any dirt, salt or other buildup. Promptly rinse thoroughly with clean water.
- Do not push, indent or put sharp objects in contact with the screen.
- Avoid abrasive cleaners, vinegar, high ph or citrus based cleaners, industrial strength cleaners, lacquer thinner solvents, razor blades, scrapers, abrasive pads, and high-pressure cleaners.
- Avoid the use of silicone-based sprays or lubricants as silicone can cause some parts to become brittle.
- Be careful when removing screens; screen damage is not covered by warranty.

Hardware Care and Maintenance

- Cleaning and lubrication help maintain and restore smooth operation to moveable parts of windows.
- Thoroughly clean dirt/ debris from hardware before lubricating.
- Tighten loose screws. Replace damaged hardware.
- Use lubricant if necessary. Suggested types include: white or lithium grease, light oil (such as 3-in-One), spray silicone. Spray lubricant onto cloth, not directly onto hardware.
- The window warranty will be void if window accessory products not manufactured or approved by the manufacturer are installed which then causes defects to occur in the window.

Coastal Environments (In addition to the above)

- Windows in coastal environments should be cleaned at least monthly, if not more frequently.
- Salt builds up quickly on windows and can permanently scar the glass. Use mineral spirits to remove salt deposits, dirt, etc.
- Windows and doors are not 100% airtight and salt may be visible on interior or exterior product areas.
- Implement a maintenance schedule that removes any salt, sand, or dirt buildup quickly so as to avoid corrosion.
- Apply a light car wax solution to an aluminum frame annually. Do not apply wax without cleaning window first. Salt deposits may be sealed by the wax, which may contribute to possible corrosion.

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Customer Name

09/26/2022

Date

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Lead #

Customer Signature

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Design Consultant Initials: